Invitation to
European Improvement Network on quality and patient safety
-PaSQ Exchange mechanism-
September 20th Oslo, Norway

Dear All

The Norwegian Patient Safety Campaign *In safe hands* and the Danish Society for Patient Safety have the pleasure to invite you to the 2nd meeting for *European Improvement Network on quality and patient safety*. This meeting is organized in the framework of the Exchange Mechanism of *PaSQ Joint Action* which has received funding from the European Union, in the framework of the Health Programme. We will discuss further the same issues that were on the agenda in London at the *Quality and Safety* conference in April 2013.

The event will take place the 20th of September 2013 in Oslo, Norway.

As we discussed in London, the purpose is mutual sharing, learning and exchange of experiences related to *effective improvement strategies in patient safety*. We aim to explore and discuss our improvement strategies in more detail and to exchange ideas and experiences on how to improve patient safety. We would like every participant to plan a short Storyboard/poster-presentation on *how you improve patient safety and quality* and one storyboard/poster presentation on what you would like to share to other countries/regions. We will dedicate most of the time to workshops in small groups where we will discuss a target area of interests, and identify action points that need to be implemented.

In addition to our meeting we would like to invite you to our national safety patient conference 18-19th of September. Some of the topics for this year’s conference are patient safety in psychiatry and the Community Health Care Services. We hope that this can contribute to inspiration for all European participants. More information regarding this will follow.

Some of the Member States/partners taking part in the PaSQ project have a dedicated budget for financing participation in the PaSQ Exchange Mechanism. We would advise you to contact your National Contact Point of PaSQ before June 15th, to indicate your interest in taking part in this event, and for further clarification of the possibility of financed participation. PaSQ National Contact Point are listed at [http://www.pasq.eu/Partners/PaSQPartners/MemberStates.aspx](http://www.pasq.eu/Partners/PaSQPartners/MemberStates.aspx)

Our hope is that this is the start of a strengthened European collaboration, and that we can continue to meet regularly to share our experiences with quality improvement in patient safety.

Best Regards,

Anne- Grete Skjellanger
Head of the Norwegian Patient Safety Campaign

Beth Lilja
Executive Director, the Danish Society for Patient Safety

* This conference arises from the project PaSQ which has received funding from the European Union
**Program**
European Improvement Network on quality and patient safety
- PaSQ Exchange mechanism -

Thursday 19\textsuperscript{th} of September 2013

*Dinner at 7pm at Grefsenkollen Restaurant with a cultural surprise*

Friday 20\textsuperscript{th} of September 2013

*Storyboard/poster presentation in plenum from 9 to 11.30am*

**National improvement strategies in patient safety**

12minute presentation from each country/region

- What is the Aim, by when?
- What is the problem?
- Which interventions or bundles? And how do you know it is an improvement?
- Results

*Lunch 11.30-12.30*

**Workshop from 12.30 to 4pm**

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<td>&quot;Safe flow&quot; in the health care facility</td>
<td>Community Health Service</td>
<td>Psychiatry; reduction of suicide</td>
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<td>Patient involvement</td>
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<td>Patient safety culture</td>
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*Every country/region participating can bring maximum 5 delegates. Register by email to the Norwegian Patient Safety Campaign by June 15\textsuperscript{th} 2013, and let us know which workshop you would like to join.*

*post@pasientsikkerhetskampanjen.no*