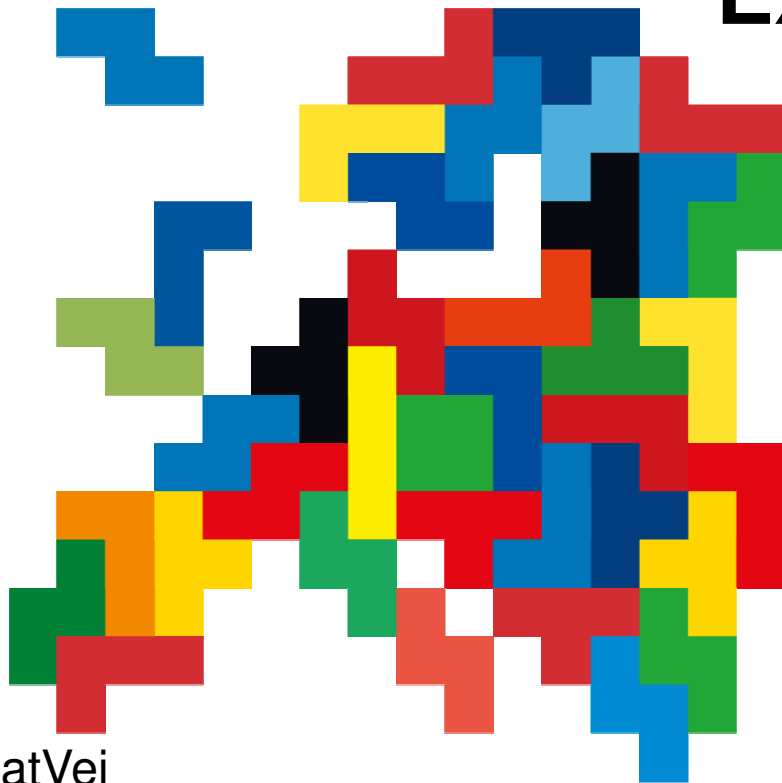


Exchange of good practices



ISQua's 32nd conference,
Doha, Qatar,
4-7 October 2015



Erica De Loos, FISQua, CBOimpact, Dutch Institute for Healthcare Improvement,
Lotte Van De Steeg, Steffie Van Schoten, Cordula Wagner, NIVEL,
EU PaSQ team Netherlands



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Exchange of good practices

PaSQ in the Netherlands

3 Good Practices

(Inter)national exchange mechanism

Results & future issues

PaSQ in the Netherlands

European Network for Patient Safety	2008-2010
National Patient Safety programme	2008-2012
WHO High 5s Patient Safety programme	2008-2015
European Union Network for Patient Safety & Quality of Care	2013-present

Supported by the Dutch Ministry of Health, cure department,
Patient Safety (inter)national
National guideline for Medication Accuracy at Transitions in care
(2008) & High Risk medication (2009)

Good practices (1) Medication Reconciliation

WHO High 5s SOP for Medication Accuracy at Transitions in Care
WHO High 5s SOP for Concentrated Injectable Medicines
National platform of 31 hospitals (2008-2015)

At least 75% reduction of medication discrepancies
Up to 100% Med Rec within 24 hours after admission for targeted population

Med Rec journey depends on: 'baseline', leadership, resources
2 High 5s & national PS evaluation Med Rec hospitals involved in EU PaSQ to spread discharge

Good practices (2) Hand Hygiene

2 hospitals involved in EU PaSQ
National PhD projects
Continuing activities in hospitals

Recruitment process Netherlands
Competing priorities & management buy-in
5th May is a national holiday; PaSQ exchange mechanism

Good practices (3)

PEWS

National theme of the patient safety programme
5 Dutch general hospitals



European network
4 Member States
35 HCOs

Exchange of 4 safe clinical practices
Paediatric Early Warning Systems
Online toolbox & webinars

5 hospitals aim to effectively implement PEWS in paediatric care units

(Inter)national Exchange mechanism

Exchange platform EU & Dutch hospitals:

Implementation support & PaSQ Toolbox

<http://iturl.nl/snplrZU>

CBO tools Project plan & Intervention matrix (2013)

<http://iturl.nl/snXKFvH>

2 National face-to-face meetings & 2 online webinars

3 individual conference calls hospital leaders

On-site measuring & interviews by independent researchers

Med Rec in particular:

Greece & Belgium 2012

Croatia 2013

Poland & Switzerland 2015

(Inter)national exchange mechanism

Through (inter)national collaboration

Accreditation & certification in HCO 15 & 16 May 2014
Comparisons & differences

Making indicators work 29 & 30 Sept 2014

Medication Safety Crossing Borders. 12 Dec 2014
Patients' Med Rec process & safe management of
High Risk Medications

Stepwise visitation in the Netherlands 16 Feb 2015

Results

The Netherlands became part of a large EU network:

- Access to PS & Q of care experiences from other countries

- Exchange on Dutch experiences

Dutch hospitals improved care processes by further implementing 3 good practices with support of Dutch PaSQ team

- Network at the national level: exchange knowledge & experiences

- Access to EU network & resources

PEWS: both more patients (70,2%) & more often per pt per day (1,4)

Hand Hygiene & Med Rec: No new tools for the hospitals

Med Rec results: High 5s versus EU PaSQ

Future issues

Exchange of knowledge & experiences

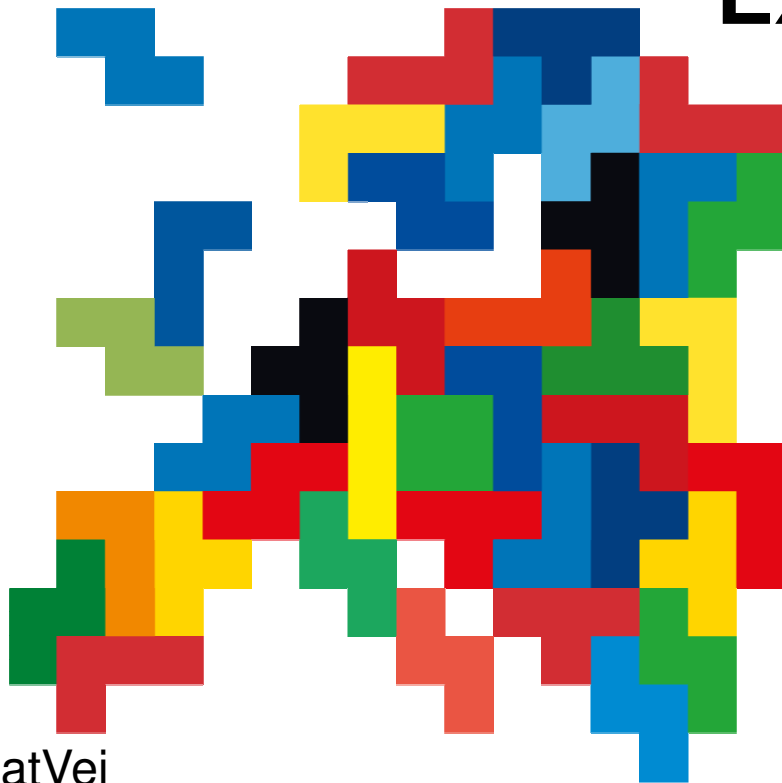
Participation of Dutch HCOs seems most beneficial if network was aimed at safe clinical practices with sufficient room for improvement (PEWS)

Timeframe recruitment process & integration national strategies
At least five hospitals to benefit from exchange among each other

Dutch PaSQ team future steps:

On the way to a permanent exchange within the EU network
National hospital network, in particular PEWS

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